

STATION PROFILE FOR: Bangladesh

A. Station Profile		Date Updated: 31.05.2025	
Services Provided / Capabilities:	✓ INTL AIR EXPORT ✓ OCEAN ✓ WAREHOUSING & DISTRIBUTION ✓ IMPORT BREAKBULK ✓ CUSTOMS CLEARANCE X DUTY DRAWBACK ✓ GROUND TRANSPORTATION ✓ OTHER SERVICES (Sea - Air via Colombo)		
IT System(s) Utilized	Air Export:	MAC OPPS	
	Ocean Export:	MAC OPPS	
	Air Import:	MAC OPPS	
	Ocean Import:	MAC OPPS	
	Customs:	MAC OPPS	
	Ground Transport	MAC OPPS	
	Track & Trace	MACOPPS	
	Other	NA	
Business Office Address	MAC-ABC Supply Chain Solutions Ltd Ahmed Tower, Level-15, No. 28 & 30, Kemal Ataturk Avenue, Banani, Dhaka-1213		
Country	Bangladesh		
General Phone	+88 02 9821410-411		
General Fax	+88 02 9821436		
General Email	bangladesh@macholdings.com		
Website	www.macholdings.com		
Chittagong Ocean Facility Address	MAC-ABC Supply Chain Solutions Ltd S. Alam Center, No 58, 6th Floor, Agrabad C/A, Chittagong, Bangladesh		
Country	Bangladesh		
General Phone	+88 031 713650		
General Fax			
General Email	bangladesh@macholdings.com		
Time Zone Applicable:	GMT: +6		
Daylight Savings applies	☐ Yes ✓ No		
Hours Operation	Sunday to Thursday: 0900-1700 hrs LT. Friday: 0830-1200 hrs LT. Saturday: Weekend		
Date station Establishment	The Parent Company was established in 1996 and with over 150 years of history. The Bangladesh station was established in 2009.		
Key Personnel / E-mail routing	Name	E-Mail address	Direct Dial
Managing Director	Andre Fernando	andre@macholdings.com	+94-11-2309260 (Mobile- +94-77-7737155)
Director / Group CFO	Tilak Gunawardana	tilakg@macholdings.com	94-11-2309205 (Mobile- +94-77-3572472)
Snr. Manager Route Development	David Jacob	davidj@macholdings.com	+94-11-2309220 (Mobile- +94-76-1634643)
Sales Manager	Farzad Khan	farzadk@macholdings.com	+88 02 9821410-411 (Mobile- +880-678207530)
Air Imports	Abu Bakar Siddiq	bakars@macholdings.com	+88 02 9821410-411 (Mobile +88 01678041027)
Ocean Imports	Abu Bakar Siddiq	bakars@macholdings.com	+88 02 9821410-411 (Mobile +88 01678041027)

Air Exports	Abu Bakar Siddiq	bakars@macholdings.com	+88 02 9821410-411 (Mobile +88 01678041027)
Ocean Exports	Abu Bakar Siddiq	bakars@macholdings.com	+88 02 9821410-411 (Mobile +88 01678041027)
Finance and Admin	Sayma Binte Mahbub	saymam@macholdings.com	+88-02222275356 (Mobile +88-01678207534)
General Manager - Freight	Manaram Battaramulla	manaramb@macholdings.com	+94-11-2309224 (Mobile- +94-77- 3572544)
Head of Contract & Project Logistics	Ravindu Pallegedara	ravindup@macholdings.com	+94-11-2309292 (Mobile- +94-77- 7841037)
General Manager - Shipping	Tharaka Nanayakkara	tharakan@macholdings.com	+94-11-2309224 (Mobile- +94-77- 3572544)
Airline GSA - Passenger (Product Head, Regional)	Dushantha Ranasinghe	dushanthar@macholdings.com	+94-11-2309244 (Mobile- +94-76 -6022533)
Airline GSA - Cargo (Product Head, Regional)	Naveenan Soundarapandiyan	naveenans@macholdings.com	+94-11-2196382 (Mobile- +94-76 -3296548)
Destination Management Company (Product Head, Regional)	Jeromie Daniel	jeromie@antiquitysl.com	+94-11-2309200 (Mobile- +94-76 -8240450)
Head of IT- Based in Sri Lanka Corp HQ	Chrishanth Fernando	chrishanthf@macholdings.com	+94-11-2309277 (Mobile- +94-77-0042407)
Head of Finance - Based in Sri Lanka Corp HQ	Rasanga Peiris	rasangap@macholdings.com	+94-11-2309207 (Mobile- +94-77-3763766)
Assistant Manager - HR & Admin- Based in Sri Lanka Corp HQ	Chathuskka Liyanapatabandi	Chathuskka Liyanapatabandi	+94-11-2309223 (Mobile --94-77-3767603)

Escalation Process:

<u>IMPORT RULES AND REGULATIONS</u>	<u>Second Requests:</u> Are to be addressed to the 1 st party with a copy to
	David Jacob
	<u>Third Requests:</u> Are to be addressed to all above with a copy to
	Manaram Battaramulla

1	AIRWAY BILLS / SERVICES	
1.1	CHARGES COLLECT Yes	CHARGES COLLECT Yes
1.2	CONSOLIDATIONS Yes	CONSOLIDATIONS Yes
1.3	BACK-TO-BACK Yes	BACK-TO-BACK Yes
1.4	EXPRESS SERVICE Yes	EXPRESS SERVICE Yes
		EXPRESS SERVICE Yes

2 **IMPORTS**

2.1 **GENERAL REQUIREMENTS:** List country specific General Requirements

MAWB/OBL must be consigned and addressed as follows: MAC-ABC Supply Chain Solutions Limited, Ahmed Tower, Level-15, No. 28 & 30, Kemal Ataturk Avenue, Banani, Dhaka-1213, Bangladesh. Tel +88 02 9821410-411, Fax +88 02 9821436. Attn: Imports Department. Ocean - MB/L, HB/L, Manifest & other commercial documents should be sent via fax or scan via email 4 days prior to vessel arrival. Air - A shipment pre-alert should be sent (email or fax) within 24 hours of flight departure.

Bangladesh Customs mandates the declaration of invoice value (declared value for customs) of imported goods in the FWB and FHL messages, with immediate effect. The table below shows the declared value requirement based on shipment types.

Shipment Type	Declared value for customs to be shown in
Direct shipments (i.e. shipments without a HAWB)	MAWBs
Back-to-back shipments (i.e. shipments with only one HAWB)	HAWB only
Consolidation (i.e. shipments with more than one HAWB)	All HAWBs only
Courier shipments with HAWBs	All HAWBs only

Missing values in the system will lead to customs hold as well as penalty. Any amendments made to the initial transmitted value is subject to the customs penalty and MAC will not be liable in this regard.

PRE - ALERTS : Air = bakars@macholdings.com; davidj@macholdings.com
Ocean = bakars@macholdings.com; davidj@macholdings.com

2.2 Routing

Send Directly to above address

2.3 Documentary Requirement for Commercial Consignments:

All documents in English language as per LC Requirements or as importer's request.

2.3.1 NO. OF COMMERCIAL INVOICES NEEDED: 3 Sets in English Language

CERTIFICATE OF ORIGIN: Yes. 1 Original in English

PACKING LIST: Yes. 3 Sets

2.3.2 LEGALIZATIONS: Not applicable

2.3.3 PRE-INSPECTION: Applicable for selected cargo (i.e: Machinery)

2.3.4 RESTRICTIONS:

2.3.5 PROHIBITIONS:	Arms / Ammunitions & Dangerous Cargo
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	Arms / Ammunitions & Dangerous Cargo
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3 TRAN-SHIPMENT S: Not Allowed