



STATION PROFILE FOR: Bangladesh

A. Station Profile		Date Updated: 03.04.2019	
Services Provided / Capabilities:	✓ INTL AIR EXPORT ✓ OCEAN ✓ WAREHOUSING & DISTRIBUTION ✓ IMPORT BREAKBULK ✓ CUSTOMS CLEARANCE X DUTY DRAWBACK ✓ GROUND TRANSPORTATION ✓ OTHER SERVICES (Sea - Air via Colombo)		
IT System(s) Utilized	Air Export:	MAC OPPS	
	Ocean Export:	MAC OPPS	
	Air Import:	MAC OPPS	
	Ocean Import:	MAC OPPS	
	Customs:	MAC OPPS	
	Ground Transport	MAC OPPS	
	Track & Trace	MACOPPS	
	Other	NA	
Business Office Address	MAC-ABC Supply Chain Solutions Ltd Ahmed Tower, Level-15, No. 28 & 30, Kemal Ataturk Avenue, Banani, Dhaka-1213		
Country	Bangladesh		
General Phone	+88 02 9821410-411		
General Fax	+88 02 9821436		
General Email	bangladesh@macholdings.com		
Chittagong Ocean Facility Address	MAC-ABC Supply Chain Solutions Ltd S. Alam Center, No 58, 6th Floor, Agrabad C/A, Chittagong, Bangladesh		
Country	Bangladesh		
General Phone	+88 031 713650		
General Fax			
General Email	bangladesh@macholdings.com		
Time Zone Applicable:	GMT: +6		
Daylight Savings applies	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Hours Operation	Sun - Thu 09.00-18.00 Fri 09.00-12.00 noon Sat - Closed		
Public Holidays in Bangladesh - 2019			
21 FEB, 17 MAR, 26 MAR, 14 APR, 01 MAY, 19 MAY, 31 MAY, 01 JUN, 05 JUN, 06 JUN, 12 AUG, 13 AUG, 14AUG, 15 AUG, 24 AUG, 10 SEP, 08 OCT, 10 NOV, 16 DEC & 25 DEC.			
Date station Establishment	Company 2009 with group having a over 150 year old history		
Key Personnel / E-mail routing	Name	E-Mail address	Direct Dial
Chairman /Managing Director	Andre Fernando	andre@macholdings.com	94-11-2309260 (Mobile- +94-777737155)
Chief Executive Officer - Based in SL	Sujeeva Salwatura	ssalwatura@macholdings.com	94-11-2309280 (Mobile- +94-774593692)
Regional Director - Based in SL	Gayan Maddumarachchi	gayanm@macholdings.com	+94-11-2309224 (Mobile- +94-77-3572544)
General Manager	M. Imran Hassim	imranh@macholdings.com	+88 02 9821410-411 (Mobile- +8801618041041)

Manager Global Sales - Based In Sri Lanka Corp HQ	Ishan De Silva	ishand@macholdings.com	+94-11-2309225 (Mobile- +94-77-2717622)
Manager - Air Freight	Mahbub Alam Robi	alamm@macholdings.com	+88 02 9821410-411 (Mobile- +8801678207530)
Sales & Marketing	M. Imran Hassim	imranh@macholdings.com	+88 02 9821410-411 (Mobile- +8801618041041)
Air Imports	Mahbub Alam Robi	alamm@macholdings.com	+88 02 9821410-411 (Mobile +8801678207530)
Ocean Imports	Abu Bakar Siddiq	bakars@macholdings.com	+88 02 9821410-411 (Mobile +88 01678041027)
Air Exports	Mahbub Alam Robi	alamm@macholdings.com	+88 02 9821410-411 (Mobile- +8801678207530)
Ocean Exports	Enamul Haque	enamulh@macholdings.com	+88 02 9821410-411 (Mobile +88 01678041028)
Finance and Admin	Sazzad Hossain	sazzadh@macholdings.com	+88 02 9821410-411 (Mobile +88 01678207534)
Head of IT- Based In Sri Lanka Corp HQ	Chrishanth Fernando	reg.it@macholdings.com	+94-11-2309277 (Mobile- +94-77-0042407)
Head of Finance - Based In Sri Lanka Corp HQ	Sagara Perera	reg.fin@macholdings.com	+94-11-2309207 (Mobile- +94-77-3763766)
Manager - HR & Admin- Based In Sri Lanka Corp HQ	Tamara Wickramasekara	reg.adminhr@macholdings.com	+94-11-2309203 (Mobile- +94-77-3733441)

Escalation Process:

IMPORT RULES AND REGULATIONS

Second Requests: Are to be addressed to the 1st party with a copy to

M. Imran Hassim

Third Requests: Are to be addressed to all above with a copy to

Gayan Maddumarachchi

1 AIRWAY BILLS / SERVICES

1.1	CHARGES COLLECT	Yes	CHARGES COLLECT	Yes
1.2	CONSOLIDATIONS	Yes	CONSOLIDATIONS	Yes
1.3	BACK TO BACK	Yes	BACK TO BACK	Yes
1.4	EXPRESS SERVICE	Yes	EXPRESS SERVICE	Yes
			EXPRESS SERVICE	Yes

2 IMPORTS

2.1	GENERAL REQUIREMENTS: List country specific General Requirements			
	MAWB/OBL must be consigned and addressed as follows: MAC-ABC Supply Chain Solutions Limited, Ahmed Tower, Level-15, No. 28 & 30, Kemal Ataturk Avenue, Banani, Dhaka-1213, Bangladesh. Tel +88 02 9821410-411, Fax +88 02 9821436. Attn: Imports Department. Ocean - MB/L, HB/L, Manifest & other commercial documents should be sent via fax or scan via email 4 days prior to vessel arrival. Air - A shipment pre-alert should be sent (email or fax) within 24 hours of flight departure.			
	PRE - ALERTS : Air = alamm@macholdings.com ; farooquea@macholdings.com ; imranh@macholdings.com Ocean = enamulh@macholdings.com ; alamm@macholdings.com ; bakars@macholdings.com ; imranh@macholdings.com			
2.2	Routing			
	Send Directly to above address			
2.3	Documentary Requirement for Commercial Consignments:			
	All documents in English language as per LC Requirements or as importer's request.			
2.3.1	NO. OF COMMERCIAL INVOICES NEEDED: 3 Sets in English Language			
	CERTIFICATE OF ORIGIN: Yes. 1 Original in English			
	PACKING LIST: Yes. 3 Sets			
2.3.2	LEGALIZATIONS: Not applicable			
2.3.3	PRE-INSPECTION: Applicable for selected cargo (i.e: Machinery)			
2.3.4	RESTRICTIONS:			
2.3.5	PROHIBITIONS:			
	Arms / Ammunitions & Dangerous Cargo			

	Arms / Ammunitions & Dangerous Cargo
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3	TRAN-SHIPMENT S: Not Allowed
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