



**STATION PROFILE FOR: Bangladesh**

A. Station Profile		Date Updated: 22.03.2020	
Services Provided / Capabilities:	<ul style="list-style-type: none"> <li>√ INTL AIR EXPORT</li> <li>√ OCEAN</li> <li>√ WAREHOUSING &amp; DISTRIBUTION</li> <li>√ IMPORT BREAKBULK</li> <li>√ CUSTOMS CLEARANCE</li> <li><b>X DUTY DRAWBACK</b></li> <li>√ GROUND TRANSPORTATION</li> <li>√ OTHER SERVICES (Sea - Air via Colombo)</li> </ul>		
IT System(s) Utilized	Air Export:	MAC OPPS	
	Ocean Export:	MAC OPPS	
	Air Import:	MAC OPPS	
	Ocean Import:	MAC OPPS	
	Customs:	MAC OPPS	
	Ground Transport	MAC OPPS	
	Track & Trace	MACOPPS	
	Other	NA	
Business Office Address	<b>MAC-ABC Supply Chain Solutions Ltd</b> Ahmed Tower, Level-15, No. 28 & 30, Kemal Ataturk Avenue, Banani, Dhaka-1213		
Country	Bangladesh		
General Phone	+88 02 9821410-411		
General Fax	+88 02 9821436		
General Email	<a href="mailto:bangladesh@macholdings.com">bangladesh@macholdings.com</a>		
Chittagong Ocean Facility Address	<b>MAC-ABC Supply Chain Solutions Ltd</b> S. Alam Center, No 58, 6th Floor, Agrabad C/A, Chittagong, Bangladesh		
Country	Bangladesh		
General Phone	+88 031 713650		
General Fax			
General Email	<a href="mailto:bangladesh@macholdings.com">bangladesh@macholdings.com</a>		
Time Zone Applicable:	GMT: +6		
Daylight Savings applies	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Hours Operation	Sun - Fri      09.00-18.00, (Note: Friday roster) Sat      -      Closed		
<b>Public Holidays in Bangladesh - 2020</b>			
Feb 21, Mar 17, Mar 26, Apr 8 - 9, Apr 14, May 1, May 7, May 19 - 20, May 21 - 22, May 23 - 24, Jul 30 - 31, Aug 11, Aug 15, Aug 28 - 29, Oct 25, Oct 26, Oct 29 - 30, Nov 14, Dec 16 & Dec 25			
Date station Establishment	Company 2009 with group having a over 150-year-old history		
<b>Key Personnel / E-mail routing</b>	<b>Name</b>	<b>E-Mail address</b>	<b>Direct Dial</b>
Chairman /Managing Director	Andre Fernando	<a href="mailto:andre@macholdings.com">andre@macholdings.com</a>	94-11-2309260 (Mobile- +94-777737155)
Director / Chief Operating Officer - Based in SL	Kamal Boyagama	<a href="mailto:kamalb@macholdings.com">kamalb@macholdings.com</a>	94-11-2309245 (Mobile- +94-773688053)
Regional Director - Based in SL	Gayan Maddumarachchi	<a href="mailto:gayanm@macholdings.com">gayanm@macholdings.com</a>	+94-11-2309224 (Mobile- +94-773572544)
General Manager	M. Imran Hassim	<a href="mailto:imranh@macholdings.com">imranh@macholdings.com</a>	+88 02 9821410-411 (Mobile- +8801618041041)

Manager Global Sales - Based in Sri Lanka Corp HQ	Ishan De Silva	<a href="mailto:ishand@macholdings.com">ishand@macholdings.com</a>	+94-11-2309225 (Mobile- +94-77-2717622)
Manager - Air Freight	Mahbub Alam Robi	<a href="mailto:alamm@macholdings.com">alamm@macholdings.com</a>	+88 02 9821410-411 (Mobile- +8801678207530)
Sales & Marketing	M. Imran Hassim	<a href="mailto:imranh@macholdings.com">imranh@macholdings.com</a>	+88 02 9821410-411 (Mobile- +8801618041041)
Air Imports	Mahbub Alam Robi	<a href="mailto:alamm@macholdings.com">alamm@macholdings.com</a>	+88 02 9821410-411 (Mobile +8801678207530)
Ocean Imports	Abu Bakar Siddiq	<a href="mailto:bakars@macholdings.com">bakars@macholdings.com</a>	+88 02 9821410-411 (Mobile +88 01678041027)
Air Exports	Mahbub Alam Robi	<a href="mailto:alamm@macholdings.com">alamm@macholdings.com</a>	+88 02 9821410-411 (Mobile- +8801678207530)
Ocean Exports	Enamul Haque	<a href="mailto:enamulh@macholdings.com">enamulh@macholdings.com</a>	+88 02 9821410-411 (Mobile +88 01678041028)
Finance and Admin	Sazzad Hossain	<a href="mailto:sazzadh@macholdings.com">sazzadh@macholdings.com</a>	+88 02 9821410-411 (Mobile +88 01678207534)
Head of IT- Based in Sri Lanka Corp HQ	Chrishanth Fernando	<a href="mailto:reg.it@macholdings.com">reg.it@macholdings.com</a>	+94-11-2309277 (Mobile- +94-77-0042407)
Head of Finance - Based in Sri Lanka Corp HQ	Sagara Perera	<a href="mailto:reg.fin@macholdings.com">reg.fin@macholdings.com</a>	+94-11-2309207 (Mobile- +94-77-3763766)
Manager - HR & Admin- Based in Sri Lanka Corp HQ	Tamara Wickramasekara	<a href="mailto:reg.adminhr@macholdings.com">reg.adminhr@macholdings.com</a>	+94-11-2309203 (Mobile- +94-77-3733441)

Escalation Process:

**IMPORT RULES AND REGULATIONS**

**Second Requests:** Are to be addressed to the 1<sup>st</sup> party with a copy to

M. Imran Hassim

**Third Requests:** Are to be addressed to all above with a copy to

Gayana Maddumarachchi

**1 AIRWAY BILLS / SERVICES**

1.1	CHARGES COLLECT	Yes	CHARGES COLLECT	Yes
1.2	CONSOLIDATIONS	Yes	CONSOLIDATIONS	Yes
1.3	BACK TO BACK	Yes	BACK TO BACK	Yes
1.4	EXPRESS SERVICE	Yes	EXPRESS SERVICE	Yes
			EXPRESS SERVICE	Yes

**2 IMPORTS**

2.1 **GENERAL REQUIREMENTS:** List country specific General Requirements

MAWB/OBL must be consigned and addressed as follows: MAC-ABC Supply Chain Solutions Limited, Ahmed Tower, Level-15, No. 28 & 30, Kemal Ataturk Avenue, Banani, Dhaka-1213, Bangladesh. Tel +88 02 9821410-411, Fax +88 02 9821436. Attn: Imports Department. Ocean - MB/L, HB/L, Manifest & other commercial documents should be sent via fax or scan via email 4 days prior to vessel arrival. Air - A shipment pre-alert should be sent (email or fax) within 24 hours of flight departure.

Bangladesh Customs mandates the declaration of invoice value (declared value for customs) of imported goods in the FWB and FHL messages, with immediate effect. The table below shows the declared value requirement based on shipment types.

Shipment Type	Declared value for customs to be shown in
Direct shipments (i.e. shipments without a HAWB)	MAWBs
Back to back shipments (i.e. shipments with only one HAWB)	HAWB only
Consolidation (i.e. shipments with more than one HAWB)	All HAWBs only
Courier shipments with HAWBs	All HAWBs only

Missing values in the system will lead to customs hold as well as penalty. Any amendments made to the initial transmitted value is subject to customs penalty and MAC will not be liable in this regard.

PRE - ALERTS : Air = [alamm@macholdings.com](mailto:alamm@macholdings.com); [farooquea@macholdings.com](mailto:farooquea@macholdings.com); [imranh@macholdings.com](mailto:imranh@macholdings.com)

Ocean = [enamulh@macholdings.com](mailto:enamulh@macholdings.com); [alamm@macholdings.com](mailto:alamm@macholdings.com); [bakars@macholdings.com](mailto:bakars@macholdings.com); [imranh@macholdings.com](mailto:imranh@macholdings.com)

2.2 Routing	
Send Directly to above address	
2.3 Documentary Requirement for Commercial Consignments:	
All documents in English language as per LC Requirements or as importer's request.	
2.3.1 NO. OF COMMERCIAL INVOICES NEEDED: 3 Sets in English Language	
CERTIFICATE OF ORIGIN: Yes. 1 Original in English	
PACKING LIST: Yes. 3 Sets	
2.3.2 LEGALIZATIONS: Not applicable	
2.3.3 PRE-INSPECTION: Applicable for selected cargo (i.e: Machinery)	
2.3.4 RESTRICTIONS:	
2.3.5 PROHIBITIONS:	Arms / Ammunitions & Dangerous Cargo
	Arms / Ammunitions & Dangerous Cargo
3 TRAN-SHIPMENT S: Not Allowed	