

STATION PROFILE FOR: CMB - Colombo (Sri Lanka)

A. Station Profile		Date Updated: 08.01.2017	
Services Provided / Capabilities :	✓ INTL AIR IMPORT / EXPORT ✓ INTL OCEAN IMPORT/EXPORT ✓ WAREHOUSING & DISTRIBUTION ✓ IMPORT BREAKBULK ✓ CUSTOMS CLEARANCE X DUTY DRAWBACK ✓ GROUND TRANSPORTATION ✓ OTHER SERVICES (Sea - Air & Air-Sea Tran-shipment Services to Indian sub-continent & Maldives)		
IT System(s) Utilized	Air Export:	MAC OPPS	
	Ocean Export :	MAC OPPS	
	Air Import :	MAC OPPS	
	Ocean Import :	MAC OPPS	
	Customs :	MAC OPPS	
	Ground Transport	MAC OPPS	
	Track & Trace	MACOPPS	
	Other	NA	
Facility Address	MAC Supply Chain Solutions (Pvt) Ltd <i>"The Wavertree"</i> No.141/9, Vauxhall Street Colombo 2		
City/State/Province	Colombo - 02		
Postal Code	00200		
Country	Sri Lanka		
General Phone	+ 94-11-2309200		
General Fax	94-11-2304871)		
General Email	info@macisc.com		
Time Zone Applicable :	GMT : 5.5		
Daylight Savings applies	✓ Yes <input type="checkbox"/> No		
Hours Operation	Mon - Fri	Saturday	Sunday
	08.30-1730	09.30-13.00	Not a working day
Public Holidays in Sri Lanka 2017	12 JAN, 14 JAN, 04 FEB, 10 FEB, 24 FEB, 12 MARCH, 10 APRIL, 13 APRIL, 14 APRIL, 01 MAY, 10 MAY, 11 MAY, 08 JUNE, 26 JUNE, 08 JULY, 07 AUG, 01 SEP, 05 SEP, 05 OCT, 18 OCT, 03 NOV, 01 DEC, 24 DEC, 25 DEC		
Air Cargo Facility Address (Bandaranayake Int'l Airport - Terminal)	Unit 10, Terminal 01, ACV Complex Bandaranayake International Airport Katunayake		
City/State/Province	Katunayake		
Postal Code	11450		
Country	Sri Lanka		
General Phone	94-11-2309200 (100 Lines)		
General Fax	94-11-2302814 (Import Dept & Back Up Fax = 94-11-2304871)		
General Email	info@macisc.com		
Hours Operation	Mon - Fri	Saturday	Sunday
	24 hours 365 days of the year		

Ocean Facility Address (CFS)	No. 775/5, Negombo Road, Mabile, Wattala,	
City/State/Province	Wattala.	
Postal Code	11300	
Country	Sri Lanka	
General Phone	94-11-2309200 (100 Lines)	
General Fax	94-11-2302814 (Import Dept & Back Up Fax = 94-11-2304871)	
General Email	info@macisc.com	Bonded <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Cold storage	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Sq Ft 40,000.
Hours Operation	Mon - Fri	Saturday Sunday
	24 hours 365 days of the year	
Key Personnel :	Name	Direct Dial
Chairman /Managing Director	Andre Fernando	94-11-2309260 (Mobile- +94-77-7737155)
Chief Executive Officer / Regional Director	Lalith Rohitha	94-11-2309280 (Mobile- +94-774593692)
Asst. General Manager	Stanley Samarakoon	94-11-2309262 (Mobile- +94-77-2674569)
Manager - Finance	Sagara Perera	94-11-2309207 (Mobile- +94-77-3763766)
Manager - IT	Chrishanth Fernando	94-11-2309277 (Mobile - +94-77-0042407)
Manager - HR & Administration	Ajith Kariyawasam	94-11-2309220 (Mobile - +9477-3688053)
Head of Import (Air & Ocean)	Dilshan Perumal	94-11-2309211 (Mobile - +94-77-3647816)
Head of Ocean Exports	Ruwan Brito	94-11-2309235 (Mobile- +94-77-7766212)
Head of Air Exports	Chinthaka Fonseka	94-11-2309218 (Mobile- +94-77-2932703)
D2D Pricing	Dilshan Perumal	94-11-2309211 (Mobile- +94-77-3647816)
Air Cargo Warehouse Supervisor	Sangeeth Fernando	94-11-2256081 (Mobile - +94-77-2754993)
Head of Customer Service	Sharmala Fernando	94-11-2309226 (Mobile- +94-77-3290646)
Manager Global Sales & Networks	Gayan Maddumarachchi	94-11-2309224 (Mobile- +94-77-3572544)
Manager - Corporate Accounts/ Key Accounts	Bosco Corera	94-11-2309230 (Mobile- +94-77-3954469)
E-Mail Routing & Escalation Process:		
	Name	E-Mail address
Chairman	Andre Fernando	andre@macisc.com
Chief Executive Officer / Regional Director	Lalith Rohitha	rohithal@macisc.com
Asst. General Manager	Stanley Samarakoon	stanleys@macisc.com
Air Import	Dilshan Perumal	dilshanm@macisc.com
Air Export	Chinthaka Fonseka	chinthakaf@macisc.com
D2D Delivery	Dilshan Perumal	dilshanm@macisc.com
Ocean Import	Dilshan Perumal	dilshanm@macisc.com
Ocean Export	Ruwan Brito	ruwanb@macisc.com
Custom clearance / Brokerage	Dilshan Perumal	dilshanm@macisc.com
IT	Chrishanth Fernando	reg.it@macisc.com
HR & Admin	Ajith Kariyawasam	reg.adminhr@macisc.com
Customer Service	Sharmala Fernando	sharmalaf@macisc.com
Key Accounts/Corporate Accounts	Bosco Corera	boscoc@macisc.com
Project Cargo	Stanley Samarakoon	stanleys@macisc.com
Hub / Gateway	Dilshan Perumal	dilshanm@macisc.com
Manager Global Sales & Networks	Gayan Maddumarachchi	gayanm@macisc.com
Accounting Head	Sagara Perera	sagarap@macisc.com
Overseas partner accounting	Sagara Perera	sagarap@macisc.com

Escalation Process :			
<u>IMPORT RULES AND REGULATIONS</u>	<u>Second Requests</u> : Are to be addressed to first party with a copy to <div style="border: 1px solid black; padding: 2px; width: fit-content; margin: 5px auto;">Stanley Samarakoon</div>		
	<u>Third Requests</u> : Are to be addressed to all above with a copy to <div style="border: 1px solid black; padding: 2px; width: fit-content; margin: 5px auto;">Lalith Rohitha</div>		
1 AIRWAY BILLS / SERVICES			
1.1 CHARGES COLLECT	Yes	CHARGES COLLECT	Yes
1.2 CONSOLIDATIONS	Yes	CONSOLIDATIONS	Yes
1.3 BACK TO BACK	Yes	BACK TO BACK	Yes
1.4 EXPRESS SERVICE	Yes	EXPRESS SERVICE	Yes
2 IMPORTS			
2.1 <u>GENERAL REQUIREMENTS</u> : List country specific General Requirements			
2.1.1 MAWB/OBL must be consigned and addressed as follows: MAC Supply Chain Solutions (Pvt) Ltd, "The Wavertree" No.141/9,Vauxhall Street, Colombo 2.Sri Lanka. Tel 2309200, Fax 2302814 Attn: Imports Department. Ocean - MB/L, HB/L, Manifest & other commercial documents should be sent via fax or scan via email 4 days prior to vessel arrival. Air - A shipment pre-alert should be sent (email or fax) within 24 hours of flight departure. Sri Lanka (Colombo) today is the Tran-shipment hub for Maldives. We can handle your Tran-shipment to Maldives. For Tran-shipment cost and service details contact importcmb@macisc.com for air or importcmb@macisc.com for ocean shipments.			
2.1.2 PRE - ALERTS : Air = importcmb@macisc.com Ocean = importcmb@macisc.com			
2.2 Routing			
Send Directly to above address			
2.3 Documentary Requirement for Commercial Consignments:			
All documents in English language as per LC Requirements or as importer to Sri Lanka may request.			
2.3.1 NO.OF COMMERCIAL INVOICES NEEDED : 3 Sets in English Language			
CERTIFICATE OF ORIGIN: Yes. 1 Original in English			
PACKING LIST : Yes. 3 Sets			
2.3.2 LEGALIZATIONS : Not applicable			
2.3.3 PRE-INSPECTION : Not applicable			
2.3.4 RESTRICTIONS :			
2.3.5 PROHIBITIONS :		Arms / Ammunitions & Dangerous Cargo	
		Arms / Ammunitions & Dangerous Cargo	
3 TRAN-SHIPMENT / TRANSIT			
3.1 RESTRICTIONS :			
3.2 PROHIBITIONS :		Arms / Ammunitions & Dangerous Cargo Tran-shipment	